



THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Group Art Unit: N/A

Benjamin E. Hansen, Lee R. Quintenar,
Scott Morrison

Examiner: N/A

Serial No.: 09/660,785

Filed: September 14, 1999

For: METHOD AND SYSTEM FOR ONLINE CALL MANAGEMENT

Attorney Docket No.: USW 1700 PUS

**REQUEST FOR WITHDRAWAL AS ATTORNEY
PURSUANT TO 37 C.F.R. § 10.40(c)**

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

The undersigned, partner in the firm of Schwartz & Schwartz, P.L.C., respectfully requests permission to withdraw on behalf of all the below named attorneys from all further responsibility in this case in accordance with 37 C.F.R. § 1.36.

Paul M. Schwartz, Reg. No. 33,278

The last known mailing addresses of the inventors are not known.

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8

I hereby certify that this paper, including all enclosures referred to herein, is being deposited with the United States Postal Service as first-class mail, postage pre-paid, in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on:

4-30-01

Date of Deposit

Paul M. Schwartz
Name of Person Signing


Signature

The name of the assignee of this application is Qwest Communications International, Inc., with a place of business at 1801 California Street, 38th Floor, Denver, Colorado 80202.

The basis for this withdrawal request is 37 C.F.R. §§ 10.40(c)(1)(vi) and 10.40(c)(5).

Please charge any fees or credit any overpayments as a result of the filing of this paper to our Deposit Account No. 50-1444 -- a duplicate copy of this paper is enclosed for that purpose.

Respectfully submitted,

By: _____


Paul M. Schwartz
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Attorney/Agent for Applicant

Date: April 30, 2001

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